



A Dignified Final Journey

Private Cremation Preparation List

1. Call Our Caring Team for an initial conversation about the dignified and respectful private pet cremation we provide. We can send you some information for pre-planning and it's absolutely ok if you're not quite ready to make a decision.

You may wish to speak with your pet's vet to discuss their quality of life and aftercare options.

2. Make Memories. Should you have some precious time, it is a beautiful experience to create some cherished memories with your pet by preparing a bucket list for them.

3. Advise Us when it is their time, please contact us to let us know that your pet has passed, and is ready to come into our care. We will arrange to collect them respectfully from your veterinary clinic, or from your home. You're also welcome to personally bring your pet directly to our team. At this time your pet will enter our Pet Tracking System which works 24/7 alongside our expert team.

Over the phone, we will need the following details:

- Your full name, address and phone number
- Your pet's name, breed, weight and veterinary clinic

4. Final Goodbyes. Should you wish, you can say your farewells to your pet in our private memorial room by booking an optional Final Goodbye Service (for an additional cost, subject to location and availability).

5. Keepsake Requests. Please let our team at the time of finalising your booking if you would like any keepsakes prepared. This includes paw prints, fur clippings, clay paw prints, paw castings and more.

Let us know which keepsakes you would like.

6. Memorials. You can choose a beautiful urn or thoughtful memorial item to keep your loved one's ashes safe and sound. Many are available with engraving to express everything you need to say.

Let us know which urn or vessel you have chosen.

And engraving that you would like.

7. Booking Finalisation. Our team will seek consent to proceed with a private cremation for your pet, finalising their booking with your payment.

8. Your Pet's Journey. Should you need an update on your pet's journey at any time for comfort, please feel welcome to reach out to our team. We are here to help however we can.

9. Return Home. We will personally deliver your pet's ashes, keepsakes, memorial items and certificate of cremation, contacting you prior to their return*. We trust that having them home safe and sound will bring you some peace and comfort in time.

*For country pets, individual travel time and costs vary according to location. Please get in touch with us if you would like to find out more.

My Notes: